

From: Behm, Steffen <behm.steffen@dihk.de>
Sent: Tuesday, September 13, 2022 11:45 AM
To: Zeynep Merve Saatcioglu <Z.Gurbuz2@ticaret.gov.tr>
Cc: Barrach, Christin <barrach.christin@dihk.de>; Vogelbach, Melanie <vogelbach.melanie@dihk.de>; UAABGM Menşe <abmense@ticaret.gov.tr>
Subject: Re: About CoO documents verification web link

Dear Ms. Saatcioglu,

Thank you for your E-mail. As you noticed rightly the German Chamber Network currently faces severe IT-difficulties. E-mail communication is partially disrupted. We as DIHK are able to receive and send E-Mails again only since last Friday afternoon. Also the IT-system for the electronic issuance of Certificates of Origin is not working. This includes the verification portal <https://cert.ihk.de/>, too.

Because of this our regional chambers are issuing COs manually for the time being. I therefore kindly ask you to send your verification request by postal mail directly to the regional chamber whose Certificate of Origin you would like to verify.

We will inform you as soon as our eCO-system is working again. But at the moment I cannot tell when this will be the case. In the meantime I hope for your understanding. Please do not hesitate to get in touch with me in case of any questions.

Best regards

Mr Steffen Behm

Director Customs

DIHK - Association of German Chambers of Commerce and Industry

Steffen Behm

Leiter des Referats Zoll

Bereich Internationale Wirtschaftspolitik, Außenwirtschaftsrecht